

Apple Health Managed Care Contacts for Children and Youth with Special Health Care Needs (CYSHCN)

The Apple Health Managed Care Organizations (MCOs) have dedicated care coordinators for individuals with special health care needs. Each MCO has identified one or more staff to assist in problem-solving for children and youth with special health care needs and their families. They are also able to assist in understanding and accessing benefits, coordinating complex health problems, and referrals to community resources such as WithinReach. The coordinators can be reached at the below phone numbers or e-mails.

Primary Contact Person:	Secondary Contact Person:
Amerigroup Washington 1-800-600-4441	
Derek Steele Manager, Case Management 206-482-4362 Derek.Steele@anthem.com cmrefwash@amerigroup.com	Terri Brazelton BH Case Manager Lead 207-274-0392 terri.brazelton@amerigroup.com wabhreferrals@amerigroup.com
Community Health Plan of Washington (CHPW) 1-800-440-1561	
Kristol Parker, MSW, LICSW Manager, Case Management 206-408-4742 Kristol.Parker@chpw.org	CareMgmtReferrals@chpw.org Multiple people cover this mailbox
Coordinated Care of Washington 1-877-644-4613	
IMC/AHMC Sherry Bennatts, RN Senior Manager, Case Management 253-442-1543 sbennatts@coordinatedcarehealth.com	IMC/AHMC Suzie Tallar Program Specialist 1, 253-442-1527 Suzanne.E.Tallar@coordinatedcarehealth.com
IFC Keith McNeal Manager, Case Management-AHCC 253-240-3111 Keith.McNeal@coordinatedcarehealth.com	IFC Melanie Abella Sr. Director, Medical Management-AHCC/IMC 253-442-1598 Mabella@coordinatedcarehealth.com
Molina Healthcare of Washington 1-800-869-7165	
Kelly Anderson, MBA, BS, RN, CCM Program Director, Healthcare Services Direct 425-375-0809 Kelly.Anderson@molinahealthcare.com	Kristen Moberg, RN, BSN Supervisor, NICU/Complex Pediatrics 509-237-5513 Kristen.moberg@molinahealthcare.com
UnitedHealthcare Community Plan 1-800-829-2925	
Kate Naeseth, MPA, CMHS Children's Behavioral Health System Administrator 763-321-2358 kate.naeseth@uhc.com	Cassie Mitson, RN, CPN Private Duty Nursing Case Manager Private Duty Nursing Utilization Management Nurse 952-202-9122 Fax#: 888-838-7962 cassie_mitson@uhc.com

Health Care Authority (800) 562-3022 or HCAMCPrograms@hca.wa.gov for managed care
Iana Bezman, RN, CCM (360) 725-2128 Iana.Bezman@hca.wa.gov